

AASP Code of Ethics Policy

Purpose:

To guide the ethical conduct of AASP members in their roles as providers of services to aged care, retirement living and disability services in the community. The AASP strives to achieve this by providing a reference point of basic standards, values, behaviours and practices.

Guidelines for the Code of Ethics:

AASP has a reputation for setting the benchmark for age service professionals and aims to bring the industry to a higher standard of excellence.

To achieve this it is essential that our members espouse the following principles when dealing with fellow members of AASP, our colleagues in the aged care field and our clients who entrust us with servicing their needs.

Integrity

- Maintain a high standard of ethical behaviour and act in an honest and trustworthy manner at all times.
- Operate in a manner which demonstrates respect for key moral principles that include fairness, equality, dignity, diversity and individual rights

Objectivity & Fairness

- Make decisions which are free of bias and are in the best interests of the client.
- Investigate and gather all relevant facts before making decisions.
- Treat everyone fairly and with empathy and compassion.
- Do not discriminate against anyone on grounds such as age, disability, gender, sexual orientation, religion, race or national origin.
- Always respect the dignity, welfare and rights of all people at all times.

Professional competence and due care

- ensure you have the appropriate qualifications, experience and competence to carry out services being offered.
- know and respect existing rules regarding aged and disability industries.
- Update and retrain as required to maintain the level of skill required to perform your role to an exacting standard.
- Provide the AASP with current Police Checks and proof in insurances as required.

Confidentiality

- Ensure you respect the privacy and confidentiality of fellow members, clients and colleagues at all times.
- Never share or disclose personal information about another person without their knowledge or agreement.
- Ensure the personal information of clients is stored safely and securely at all times according government privacy guidelines and legislation.

Professional behaviour

- Maintain standards of professional competence, conduct and practice at all times.
- Demonstrate integrity by being honest, true to your word and delivering on promises.
- Always be respectful and polite in manner and behaviour when interacting with fellow members, colleagues and clients